



Food Safety & Quality Statement

Part of the Norco Co-operative Group, Norco Foods is an innovative, proactive, value-adding business which takes pride in its integrity in manufacturing safe, high quality foods. Norco Foods values its positive connection with customers and consumers along with our agility to adapt and change with new technology.

It is the policy of Norco Foods to produce safe, high quality products which comply with legislative standards and meet customer requirements. It is Norco Foods policy to provide products in a way that satisfy both customer and consumer expectations.

Norco Foods strong food safety culture sustains our commitment to quality and is expected of all staff, through design, production protocols, quality assurance protocols, packaging and distribution. It is Norco Foods commitment to ensure all products comply with specifications as agreed with customers or promoted to consumers.

Norco Foods is committed to delivering continuous improvement in our production and quality performance. Improvements in food safety and quality are recognised to benefit cost effectiveness and competitive advantage.

Resources have been allocated to develop, implement and verify the food safety and quality management systems at all our sites which collectively meet third party certification and/or compliance requirements for:

- Export Control (Milk and Milk Products)
- SQF Code
- Coles Food Manufacturer Supplier Requirements (CFMSR)
- Woolworths Supplier Excellence
- Other Customer Standards

Adrian Kings
General Manager Manufacturing Foods
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